



# Comparing POP and IMAP

When you setup your new business email account on your computer, one of the items that you will need to decide is whether or not you want POP or IMAP.

Without getting into too much techie detail on each of the above email protocols, lets just focus on the main features of each so you know which one to select when you're setting up your account.

For full details on how to setup your computer email software to access your new Roar business email account, please visit our knowledgebase to download the appropriate setup guide based on the software you are using and the version.

## POP

- Best when you will be primarily accessing your email from a single location, like your office or home. When you leave your office, you can still access your email from a web browser.
- Messages are downloaded to your computer, so you don't need to worry about exceeding the size of your mailbox.
- When accessing your email account through a web browser, you may not see previous messages that were downloaded to your desktop email client.

## IMAP

- Best when you will be accessing your email from multiple locations
- Allows you to create portable folders. These folders will appear in each email client you use to access your email account. Your email account will look the same at work, at home and at your friend's house.
- Email messages are stored on our servers so you must monitor your mailbox size and delete messages to avoid exceeding your mailbox size.

Thank you for choosing Roar Solutions to support you and your business team with your email requirements.

Have a question, please **email us** at [support@roarsolutions.com](mailto:support@roarsolutions.com) and your question will be immediately directed to the appropriate support team.

Thank you again,

Regards,

Roar Support Team  
Email: [support@roarsolutions.com](mailto:support@roarsolutions.com)